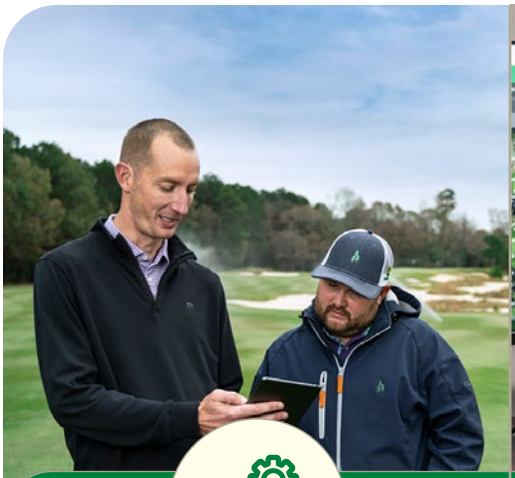
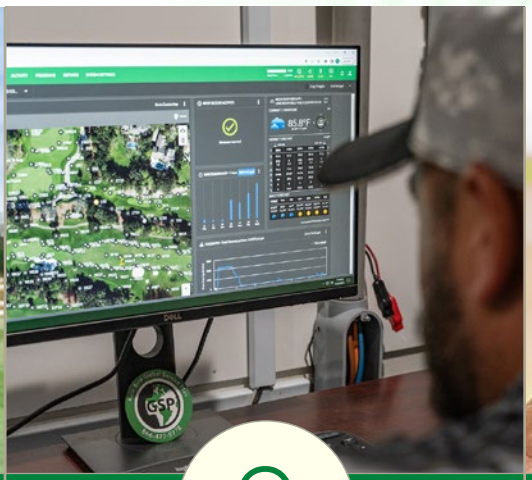
Golf Service Plans

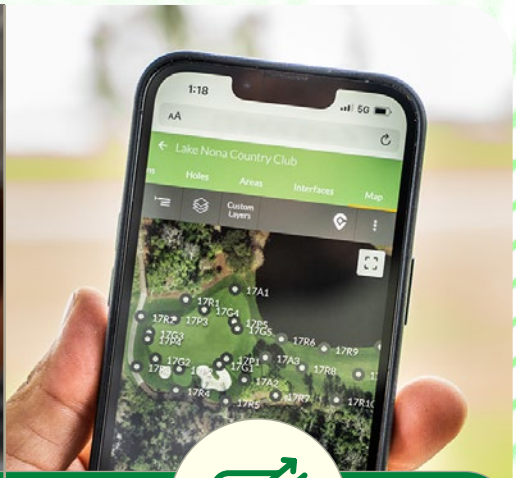
Rain Bird Global Service Plan

Rain Bird Global Service Plan (GSP) enables you to stay in control, optimizing performance, controlling costs, and minimizing downtime. GSP provides the tools you need to secure your system, keeping it up to date and running smoothly 24/7/365. With Rain Bird's Follow the Sun approach, you'll have access to our global team of service engineers to receive remote maintenance and technical support when you need it, from anywhere.

Take advantage of our 10% Loyalty Discount when you renew your GSP by the expiration date







Assistance

- Unlimited remote troubleshooting by Rain Bird engineers, minimizing downtime
- Multi-lingual chat support
- Optimization of your course's irrigation system
- System setup and software installation

Security

- Critical automatic daily cloud backup of your Central Control system
- Remote PC Monitoring
- Secure connectivity to Central Control software from anywhere
- Emergency email/ SMS alerts if your irrigation or Central Control system is down

Technology

- Latest update for your Central Control software
- PC and interface next business day replacement coverage
- Remote connection to your Central Control software via mobile device
- Receive 20% discount on our Board Exchange Program

© 2026 Rain Bird Corporation

services@rainbird.com

https://gsp.chat

Golf Service Plans

Frequently Asked Questions

Why should I renew GSP? Renewing Rain Bird GSP gives your irrigation system the care it deserves and allows you to focus on what's important. With GSP, you'll have access to our team of experienced engineers 24/7/365, ready to assist you and keep your course in peak operating condition. We're here to provide proactive checkups, system and water management optimization, and ensure you're protected by minimizing downtime in the event of a system outage. Renewal of GSP also gives you mobile remote access to your Central Control software, hardware replacement coverage, multi-lingual chat support, and exclusive GSP discounts just for being a member. If you need assistance with your GSP renewal, reach out to your local Rain Bird distributor representative, or contact our team via chat at https://gsp.chat

When should I renew GSP? The ideal time to renew is while your current plan is still active, in order to take advantage of our loyalty discount. Plans can be renewed in advance, to assist you with budgeting, and append to your existing expiration date. Renewing early ensures you maintain uninterrupted service and don't lose access to any features such as on-call support, Central Control software updates, unlimited remote troubleshooting, and more. If you need assistance with your GSP renewal, reach out to your local Rain Bird distributor representative, or contact our team via chat at https://gsp.chat

How long does it take to process my GSP renewal? From the day that our team receives your renewal, please allow an average of 10 business days for processing. If you have not received a confirmation that your renewal has been processed after 10 business days, reach out to our team for assistance via chat at https://gsp.chat or email services@rainbird.com.

What if I renew late, after my GSP expires? If you decide to renew your GSP plan after your expiration date has passed, you won't be eligible for our loyalty discount.

When should I use GSP chat? You can contact us via chat at https://gsp.chat for general questions and/or non-urgent situations. This includes GSP renewal, software license key codes, MI license renewal, etc.

How do I renew my GSP? Contact your local Rain Bird golf distributor representative. If you're unfamiliar with your distributor, reach out to our team via chat at https://gsp.chat or email services@rainbird.com.

Still Have Questions?
Chat with an Engineer

GSP Chat Now

© 2026 Rain Bird Corporation