



Get uncompromised support for your **SiteControl** with a **Rain Bird Global Service Plan (GSP)**

FREE

**24/7
SUPPORT**

INCLUDED

- Unlimited toll free/remote support 24/7
- Rapid on site assistance with higher tiers
- A Rain Bird GSP Central Control PC, monitor and UPS included
- Options to upgrade to larger monitors
- Minimise downtime with rapid hardware replacement and loan equipment
- Device, Rain Bird **Alert!** and **Connect** included with higher tiers
- MI remote control included with higher tiers
- Cloud based automated data base backup
- Flexible payment options to suit your needs
- The latest software service packs

*Available until 31 December 2021



Global Service Plan (GSP) - inclusions

	Elite	Pro	Classic Plus	Classic
Rain Bird GSP Spec central control PC , monitor & UPS	✓	✓	✓	✓
New PC and monitor every 3 years upon renewal	✓	✓	✓	
Apple iphone 11 or ipad mini for remote access			✓	
An Apple iphone 11 or full size ipad for remote access	✓	✓		
Central Control software pack upgrades	✓	✓	✓	✓
1 MI Series Professional Licence with internet connection	✓	✓	✓	
1 MI Series Advanced Licence with internet connection	✓	✓	✓	
Rain Bird Alert! - automated email alerts if Central Control Shuts Down	✓	✓		
Rain Bird Connect - remote access	✓	✓		
Unlimited remote support with internet connection	✓	✓	✓	✓
Unlimited Central Control on-site GSP support	✓			
Access to Board Exchange program	✓	✓	✓	✓
Access to loan / exchange equipment within 24 hours*	✓	✓	✓	✓
Cloud based automated remote database back-up service with internet connection	✓	✓	✓	✓



Global
Service
Plan

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