

Get uncompromised support for your **SiteControl** with a **Rain Bird Global Service Plan (GSP)** 

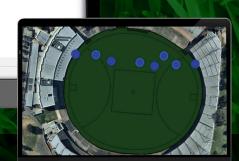
FREE

24/7 SUPPORT

## **INCLUDED**

- Unlimited toll free/remote support 24/7
- Rapid on site assiatance with higher tiers
- A Rain Bird GSP Central Control PC, monitor and UPS included
- Options to upgrade to larger monitors
- Minimise downtime with rapid hardware replacement and loan equipment
- Device, Rain Bird Alert! and Connect included with higher tiers
- MI remote control included with higher tiers
- Cloud basedautomated data base backup
- Flexible payment options to suit your needs
- The latest software service packs
- \*Available until 31 December 2021





| Global Service Plan (GSP) - inclusions   | Elite    | Pro      | Classic<br>Plus | Classic  |
|--|----------|----------|-----------------|----------|
| Rain Bird GSP Spec central control PC , monitor & UPS                          | ✓        | 1        | 1               | ✓        |
| New PC and monitor every 3 years upon renewal                                  | <b>√</b> | 1        | 1               |          |
| Apple iphone 11 or ipad mini for remote access                                 |          |          | 1               |          |
| An Apple iphone 11 or full size ipad for remote access                         | ✓        | 1        |                 |          |
| Central Control software pack upgrades   | ✓        | <b>√</b> | 1               | ✓        |
| 1 MI Series Professional Licence with internet connection                      | 1        | <b>√</b> | 1               |          |
| 1 MI Series Advanced Licence with internet connection                          | ✓        | <b>√</b> | 1               |          |
| Rain Bird Alert! - automated email alerts if Central Control Shuts Down        | ✓        | <b>√</b> |                 |          |
| Rain Bird Connect - remote access  | ✓        | 1        |                 |          |
| Unlimited remote support with internet connection                              | <b>√</b> | <b>√</b> | 1               | ✓        |
| Unlimited Central Control on-site GSP support                                  | 1        |          |                 |          |
| Access to Board Exchange program   | <b>√</b> | <b>√</b> | 1               | ✓        |
| Access to loan / exchange equipment within 24 hours*                           | <b>√</b> | <b>√</b> | 1               | ✓        |
| Cloud based automated remote database back-up service with internet connection | 1        | <b>/</b> | 1               | <b>✓</b> |

