

Board Exchange Program

The Rain Bird Board Exchange program is designed to meet your needs for a fast and reliable supply of electronic circuit boards when a "downtime" situation demands action. The program provides quick, easy, and dependable replacement of a damaged circuit board with genuine new or Rain Bird factory reconditioned boards. A simple phone call to your local Rain Bird Distributor will have the replacement board on site, or to your Distributor, the next business day to ensure your irrigation system is operating properly, as soon as possible.

Visit our online store today!
<http://servicesstore.rainbird.com>



Program Features:

- **Fast overnight delivery included.**
- **1 year warranty on all replacement boards.**
- **Rain Bird Factory recertified using OEM quality service and components.**
- **Latest firmware and engineering improvements for reliability and backwards compatibility.**
- **Guaranteed stock on all current production boards/components.**
- **20% discount for GSP Members**

Fast Service/Easy Installation:

When speed is essential to prevent damage to your turf or to your reputation, you can depend on Rain Bird. We stock an extensive supply of replacement boards for Rain Bird Golf and Commercial products, and we ship overnight to nearly any area of the United States. The replacement board can be shipped directly to your site or to your local Rain Bird Distributor. Simply contact your local Rain Bird Distributor to place your order, and have your replacement boards quickly on the way. Your Rain Bird Distributor can also arrange a service call to install the parts, if you choose not to install the parts yourself.

Pricing:

Pricing is fixed so you know the cost of the parts in advance. Pricing includes overnight shipping, and a prepaid return shipping label to recover the damaged board or component. If you are a current Global Service Plan Member, you will receive an additional 20% discount on all of your Board Exchange Program orders.

Quality:

Turning to the original manufacturer ensures you are using the highest quality replacement boards available. Use of OEM boards ensures full backwards compatibility and the reliability you have grown to know and trust with Rain Bird. All boards are new or factory reconditioned using only quality OEM Rain Bird components, which include all engineering improvements and the latest firmware. All Rain Bird circuit boards are backed by a 1 year warranty to provide you peace of mind.

Support:

We are product experts for your Rain Bird System and will make every effort to meet your needs, and provide you with the support necessary to keep your site's irrigation system operating like new. With the finest Distributor network in the irrigation industry, the combined support of Rain

Bird's Production & Service Center team, and the Global Service Plan Technical Engineering team, we are prepared to provide you with the best service available.

Service:

We offer a wide range of other services to fulfill your Golf and Commercial needs:

- **Board repair and refurbishment for all Rain Bird Circuit boards, including those no longer available.**
- **Sourcing of obsolete, discontinued, or hard to find circuit boards and components.**
- **Central Control computer repair and parts**
- **Site Survey Rental Kits**
- **Firmware chips and upgrades**
- **Repair and refurbishment (exchange) of all LINK radios**
- **900 MHz equipment, components, peripherals, and repair.**

Contact us today at:

Rain Bird Corporation
Production and Service Center
6991 E. Southpoint Rd
Tucson, AZ 85756
Toll Free: (866) 477-9778
Email: GSPLabRequests@rainbird.com



Board Exchange Program Terms and Conditions:

- All boards/components must be ordered and purchased through your local Rain Bird Golf or Commercial Distributor.
- Each Board Exchange order includes overnight shipping, whenever possible, within the US and Canada. Saturday delivery may be available for an extra charge. Return shipping labels are included.
- Damaged boards/components must be back in transit to the Production & Service Center within 48 hours or additional charges will apply.
- All board/components include firmware, displays, and cabling where applicable. All returned boards/components must be complete, with no components, circuitry, or covers/casing missing. A charge of \$75.00 will be incurred for returning incomplete assemblies. Full list price will be charged for items that are not returned altogether.
- Orders should be received at Rain Bird's Production and Service Center from the Rain Bird Distributor no later than 2:30PM (Mountain Standard Time) to ensure same-day shipment.
- Prices are subject to change without notice. Taxes are not included.
- The Rain Bird Production and Service Center will repair or replace, at no charge, any Board Exchange item/component that fails in normal use within the 1 year warranty period. This commitment to repair or replace is our sole and total warranty. The Rain Bird Production and Service Center will not, under any circumstances, be liable for incidental or consequential damages, no matter how they occur.
- The Board Exchange warranty does not warranty against damage to equipment or exchange boards/components caused by acts of God (lightning, electrical surges, flooding, fire damage, etc.).
- The 1 year warranty period begins upon the shipment of the board/component, as referenced on the warranty date label on each board/component.
- No failed exchange board/component will be considered for warranty replacement if it has been altered or repaired, or if any labels have been removed, altered, or defaced.
- No credit will be issued for any unused or incorrectly ordered exchange board/component.

Visit <http://www.rainbird.com/gsp> to learn more about the benefits of our Global Service Plans.

Rain Bird Corporation
6991 E. Southpoint Road
Tucson, AZ 85756
Phone: (520) 741-6100
Fax: (520) 741-6522

Rain Bird Corporation
970 West Sierra Madre Avenue
Azusa, CA 91702
Phone: (626) 812-3400
Fax: (626) 812-3411

Rain Bird Corporation
Production and Service Center
6991 E. Southpoint Road
Tucson, AZ 85756
Direct: (520) 434-6288
Phone: (866) GSP-XPRT (866-477-9778)
Fax: (866) 429-5708

The Intelligent Use of Water™
www.rainbird.com
www.rainbird.com/gsp
ww2.rainbird.com/gspmembre